

Healthcare Technology Solutions



An Epic-certified partner since 2004, **Advantage Healthcare Technology Solutions** provides expertise and assistance with the complete set of Epic applications.

Advantage Technical Resourcing provides consulting, implementation and Go Live services to healthcare institutions for an optimized and seamless transition to electronic health records and Revenue Cycle systems. The healthcare industry and the systems and regulations supporting it are constantly changing. Projects such as the implementation of an EHR system or other healthcare information system can be a strain on internal resources. Locating a partner with the right balance of healthcare knowledge and IT expertise when taking on this type of project can prove essential to an organization's success.

Our Healthcare Technology Solutions team is comprised of healthcare IT professionals with experience in bedside nursing, health care administration or clinical work. Advantage has staffed more than 100 implementation projects, deploying over 5,000 clinical resources. On average, Advantage Healthcare Technology specialists have 15+ years experience, each participating in more than 8 Go Live launches. More than 80% of our staff is clinically credentialed. Their knowledge helps bridge the communication gap between technology and our clients' staff, making for a smooth and successful transition to an EHR or Revenue Cycle system. What's more, our senior leadership has all worked in various implementation and project management roles, both as clients and as consultants.

Our services are completely scalable: We will take responsibility for one phase of the project or Advantage can manage the entire process. Best of all, when it comes time to flip the switch, Advantage will have IT healthcare professionals on site to guide our clients through any uncertainties.

OUR SERVICE OFFERINGS:

Business Optimization

Whether implementing an EHR or Revenue Cycle system for the first time or enhancing and expanding an existing system, the introduction of the new system will likely change the way health professionals work. Successful adoption requires up-front user participation. The challenge for healthcare executives is to involve the end-users in system-set-up decisions without disrupting quality patient care and other business activities.

Advantage goes to great lengths to gather input from internal staff without deterring from day-to-day business. Advantage handles the time-consuming details of evaluating systems, planning projects, assessing workflow and designing the system so our clients' teams can remain focused on the business of patient care.





Consulting and Implementation Services

Advantage Technical Resourcing provides certified clinical IT professionals to support the client's implementation team. Our team works side by side with their staff to make their design a reality. We assist with system requirements, design build, conversion, testing, documentation, training, and reports creation.

Go Live Support Services

Extensive research indicates that employee engagement and advocacy is the most critical element in the success of IT projects. When the decision is made to 'Go Live,' Advantage provides the training, tools and support that end users need to be successful. We begin by communicating the chain of support to all users before Go Live. We provide just-in-time training on the healthcare information system as well as associated workflows and procedures. Advantage supports the staff with well trained 'super users,' in-house project managers and elbow-to-elbow specialists who provide immediate, first line response to questions and issues during Go Live. Throughout the process, we query the staff regarding the Go Live process, soliciting feedback as to additional opportunities for support. We also assess the staff's level of frustration, monitor productivity, and provide feedback to program sponsors regarding the users' satisfaction with the IT initiative.

Staff Augmentation Services

When taking on an initiative the size and scope of an EHR system or other enterprise application, the biggest obstacle can often be a lack of qualified personnel. As a preferred consulting firm to many major healthcare application vendors, Advantage has the capabilities to support all healthcare systems with Project Managers and Business Analysts, Application Developers, Q/A and Integration specialists in a wide range of Cloud-based, SaaS, Client Server, and Mainframe environments.

IT Infrastructure Solutions

Advantage optimizes the underlying healthcare information system infrastructure, creating high availability systems that increase productivity, enhance performance, ensure security and reliability, and simplify systems management.

About Advantage Technical Resourcing

Advantage Technical Resourcing, with 40+ years of experience in technical staffing and project-based solutions, specializes in supporting technology driven organizations. Advantage offers a global presence with offices throughout North America, EMEA and the Asia Pacific region. Healthcare Technology Solutions, formerly known as Profero Solutions, is a premier healthcare technology consulting group with more than a decade of experience in managing successful EHR and HIS implementations.

Contact us:

866-271-3993
220 Norwood Park South
Norwood, MA 02062
www.HireThinking.com